UNITED STATES DISTRICT COURT

FOR THE WESTERN DISTRICT OF VIRGINIA

ROANOKE DIVISION

* * * * * * * * * * * * * * * *

WINFORD DALLAS JONES, * CIVIL ACTION 7:06-CV-00547

* MAY 5, 2008 9:28 A.M.

Plaintiff, * JURY TRIAL EXCERPT

* TESTIMONY OF KENNETH CLARK

vs. * AND MICHAEL ATKINSON

*

C.H. ROBINSON WORLDWIDE,

* HONORABLE GLEN E. CONRAD

APPEARANCES:

For the Plaintiff: TIMOTHY E. KIRTNER, ESQUIRE

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Proceedings recorded by mechanical stenography, transcript produced by computer.

Jones v. C.H. Robinson Worldwide - 5/5/08

1	Jones v. C.H. Robinson Worldwide - 5/5/08					
1	I N D E X					
2		Direct	Cross	Redirect	Recross	Further Redirect
3	WITNESSES FOR THE PLAINTIFF:					
4	Kenneth Clark	3	4	5		
5	Michael Atkinson	7	44	57	59	
6						
7						
8						
9						
10						
11						
12	EXHIBITS:		MZD	KED	RECEI	VED
13	Joint Exhibit 1	30		NECETVED		
14	Plaintiff's Exhibit	5 39		39		
15						
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(Court convened at 9:28 a.m.)
 1
             THE COURT: Good morning. I'll ask Ms. Bright to
 2
 3
   announce the style of today's first case.
             THE CLERK: Winford Dallas Jones v. C.H. Robinson
 4
 5
   Worldwide, Civil Action 7:06-CV-547 for motions.
         (Proceedings were had but not transcribed at this time.)
 6
 7
           KENNETH SCOTT CLARK, PLAINTIFF'S WITNESS, SWORN
 8
                          DIRECT EXAMINATION
 9
   BY MR. HANCOCK:
10
        Would you tell us your name, please.
11
        Kenneth Scott Clark.
12
        And, Trooper Clark, how long have you been with the
13
   Virginia State Police?
        A little over 18 years.
14
   Α
15
        And tell us what your primary job is with the state
16
   police.
17
   A
        Currently?
18
   Q.
        Yes.
19
        Currently I'm assigned to the Safety Division of the
   Motor Carrier Unit for Wytheville Division State Police.
20
        And you're one of the local state representatives of the
21
   Federal Motor Carrier Safety Administration, who is actually
22
23
   on the road reviewing trucks and other commercial vehicles; is
   that correct?
24
25
        Through the State of Virginia, the state police.
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Kenneth Scott - Cross

- 1 Q Yes. You're at the local enforcement arm of the Federal
- 2 | Motor Carrier Safety Administration; is that correct?
- 3 A Yes, sir. We're a state partner.
- 4 Q And I believe you're also on the reconstruction team with
- 5 | the state police; is that right?
- 6 A Yes, sir, I am.
- 7 Q And that was the reason you were at the accident that
- 8 we're here to talk about; is that correct?
- 9 A Yes, sir, that's correct.
- 10 Q And you have seen the report that's come in by
- 11 | stipulation, and that's a report that you were at least partly
- 12 responsible for as the state reconstructionist; is that right?
- 13 A Yes, sir, that's correct.
- 14 Q We've agreed we're going to limit your testimony today,
- 15 | and the main thing I wanted to ask you today was, did you have
- 16 | an understanding as to whether or not Charles Morris, who was
- 17 | the passenger in the AKJ vehicle, whether or not he was a
- 18 | codriver?
- 19 A That was our belief at the time, based on the results of
- 20 the investigation.
- 21 Q All right.
- 22 MR. HANCOCK: I believe that's all I have, Your
- 23 Honor.
- 24 THE COURT: All right.
- 25 CROSS-EXAMINATION

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1
   BY MR. DOHERTY:
        Good afternoon, Trooper Clark.
 3
        Good afternoon.
        Nice to see you again. Just a couple of questions to
 4
 5
   clarify.
 6
        When you say it was the result of your investigation
 7
   regarding Morris's status as a codriver, first of all, were
   you the one who conducted that investigation, or was it
   another member of your team?
10
        What? Which investigation?
   Α
11
        The investigation into whether --
12
        He was the co- --
   Α
13
        To establish that he was the codriver.
14
        That would have been another investigating officer of the
   Α
15
   team.
16
        Okay. So you didn't personally?
   0
17
        No, sir, I did not.
18
            MR. DOHERTY: Okay. Thank you.
19
            MR. HANCOCK: Just a couple of follow-up questions.
20
                         REDIRECT EXAMINATION
21
   BY MR. HANCOCK:
2.2.
        Trooper, how many troopers exactly were involved in the
23
   investigation of this accident?
24
        There was the initial investigating trooper out of
25
   Wytheville; I believe there were two accident reconstruction
```

Kenneth Scott - Redirect

- 1 troopers; there was a supervisor for the accident
- 2 reconstruction team; and a motor carrier trooper, I believe.
- 3 There may have been more local troopers there that may have
- 4 | handled other aspects that I don't know about.
- 5 Q And was this investigation conducted by the Virginia
- 6 State Police as a part of the ordinary course of business of
- 7 | the Virginia State Police?
- 8 A Yes, sir.
- 9 Q And you divided up responsibilities among several
- 10 troopers; is that correct?
- 11 A Yes, sir.
- 12 Q You all relied on each other to do certain things, and
- 13 then incorporated the results of your individual
- 14 | investigations into your report and your total investigation;
- 15 is that correct?
- 16 A Yes, sir.
- 17 Q So when you say that you believe that he was a codriver,
- 18 you may have relied on someone else for that, but that was a
- 19 part of the official investigation of the Virginia State
- 20 | Police; is that right?
- 21 A Yes, sir.
- 22 Q All right.
- MR. HANCOCK: That's all, Your Honor.
- 24 THE COURT: Let me ask you a question. When the
- 25 tractor-trailers drive down the highways, can they carry

```
1
   passengers?
 2
            THE WITNESS: They can carry authorized passengers.
 3
   The company has to have the authorization on file at the
   company.
 4
            THE COURT: Does the law make a provision about
 5
   passengers, or is that some regulation that supplements the
 6
   statute?
            THE WITNESS: Title 49 -- I'm not sure of the exact
 8
 9
   code section -- prohibits unauthorized passengers in the cab
10
   of commercial motor vehicles. I believe there's an
11
   interpretation that says they can have passengers as long as
12
   the company keeps a record that they're authorized to be on
13
   the vehicle.
14
            THE COURT: Any other questions of this witness?
15
            MR. HANCOCK: No, Your Honor.
16
            THE COURT: May the trooper be excused?
17
            MR. DOHERTY: Yes, sir. Thank you.
18
            THE COURT: You may stand down. You're excused.
19
   may leave or remain in the courtroom. Thank you for your
20
   attendance this afternoon.
            THE WITNESS: Thank you, Your Honor.
21
2.2.
         (Further proceedings were had but not transcribed at this
23
   time.)
24
         MICHAEL THOMAS ATKINSON, PLAINTIFF'S WITNESS, SWORN
25
                          DIRECT EXAMINATION
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- 1 BY MR. KIRTNER:
- 2 Q Good afternoon, Mr. Atkinson.
- 3 A Good afternoon.
- 4 Q We've met on a couple of occasions. How are you today?
- 5 A Doing well. Thank you.
- 6 Q Can you tell us your full name, please, first.
- 7 A Michael Thomas Atkinson.
- 8 Q Where do you live, Mr. Atkinson?
- 9 A Glen Ellyn, Illinois.
- 10 Q And who do you work for?
- 11 A C.H. Robinson.
- 12 Q That's the defendant in this case; is that correct?
- 13 A Correct.
- 14 Q And how long have you worked for C.H. Robinson?
- 15 A Eleven years.
- 16 Q And you told us, I think, already that you live in
- 17 Illinois, close to Chicago, correct?
- 18 A Correct.
- 19 Q And you work in Chicago as well, correct?
- 20 A Yes, sir.
- 21 O For C.H. Robinson?
- 22 A Correct.
- 23 Q What is the name, if it has a name, of the particular
- 24 office of C.H. Robinson that you work in in Chicago?
- 25 A We're known as the Chicago Central Branch.

Michael Atkinson - Direct

- 1 Q And you've worked in that office the entire time that you
- 2 have worked for C.H. Robinson; is that correct?
- 3 A Yes, sir.
- 4 Q And you were working there in September of 2004?
- 5 A Yes.
- 6 Q Now, what's your job title?
- 7 A I'm a carrier salesperson. I work on the carrier side of
- 8 the business that turns around and sells the freight to the
- 9 trucking companies.
- 10 Q I want to make sure that we're clear on terms, and we've
- 11 described some of this to the jury already. When you talk
- 12 about carriers, carriers are the people or companies who have
- 13 the trucks that haul C.H. Robinson's loads; is that correct?
- 14 A Correct.
- 15 Q And AKJ Enterprises was a carrier?
- 16 A Yes.
- 17 Q And they worked for C.H. Robinson, correct?
- 18 A Yeah, we would hire them.
- 19 Q And there is -- at least in the Chicago central office at
- 20 | C.H. Robinson, there is another sales side, isn't there?
- 21 A Correct.
- $22 \mid Q$ And could you describe to us what that other sales side
- 23 in that Chicago central office is.
- 24 A The other sales side of the business would be the
- 25 | customer sales side, the people that are responsible for going

- 1 out and getting a customer, like Coleman Cable, and
- 2 | negotiating the rates with Coleman, and bringing the freight
- 3 | into our company, and then me turning around and selling that
- 4 freight back to the trucking company.
- 5 | Q And customers -- you refer to them in your business as
- 6 | "customers." They're shippers too, correct?
- 7 A Correct.
- 8 Q They're people who have or entities who have product or
- 9 | freight that they need moved, correct?
- 10 A Yes.
- 11 | Q And the shipper -- the customer-side salespeople market
- 12 C.H. Robinson's service to those folks; is that correct?
- 13 A Yes.
- 14 | Q As a carrier sales rep, you have relationships with
- 15 carriers who have trucks; is that correct?
- 16 A Yes.
- 17 | Q And the customer sales representatives have relationships
- 18 | with the customers or the shippers who need the freight moved;
- 19 is that correct?
- 20 A Yes.
- 21 Q Can you tell us when you generally become involved in the
- 22 process and how you become involved in the process of getting
- 23 | a load placed with a particular carrier.
- 24 A I guess part of my job is, you know, gathering
- 25 | information, calling carriers, trying to find out where they

- 1 have available equipment, entering that information in the computer, and using the computer system to generate a match. A match being matching a customer load to a carrier, an 3 available carrier. So, you know, my sales calls, you know, on a day-to-day basis revolve around me trying to locate equipment, finding 6 equipment, entering that into the computer, and then calling those carriers and offering them the available freight. You're referring to the computer system. We're going to 10 get into some detail about that in a few minutes, and I 11 understand you're not an IT person, but we're going to talk 12 about that. 13 The information that you see on the computer system, that you're trying to match a carrier with, those are loads for 14 15 customers or shippers who have already agreed for C.H. Robinson to move the freight for them, correct? 16 17 Α Yes. 18 So C.H. Robinson already has the right to move that 19 particular load that you're looking for a carrier to match; is that correct? 20 21 A Correct. 22 Do the carriers that you work with come from some list that's kept within some database at C.H. Robinson? 23
- computer system that we're able to load, and that's -- you

Yeah. There's a large database of carriers in our

Michael Atkinson - Direct

- 1 know, that's how we find them. They're entered in the
- 2 computer. And so I'm not -- each time I book a load, I'm not
- 3 entering a new carrier into the computer; it's already
- 4 existing.
- 5 Q There's a list of carriers that someone at C.H. Robinson
- 6 compiles that are carriers that you can use; is that correct?
- 7 A Yes.
- 8 Q And you work from that list?
- 9 A Uh-huh.
- 10 Q Do you know how many, approximately, carriers are on that
- 11 list right now?
- 12 A 30-some thousand, maybe.
- 13 Q And in 2004, a similar number?
- 14 A I don't know.
- 15 | Q Has there been any dramatic increase in the number of
- 16 carriers on that list in the past three years?
- 17 A I don't know.
- 18 Q Whoever else may have been on that list in 2004,
- 19 AKJ Enterprises was in fact on that list in 2004; is that
- 20 | correct?
- 21 A List of available carriers?
- 22 Q Yes.
- 23 A Yes.
- 24 Q List of carriers that you could hire to pull a load for
- 25 | C.H. Robinson, correct?

- 1 A Correct.
- 2 Q And you are the person ultimately who connects carriers
- 3 with loads that C.H. Robinson has been hired to transport,
- 4 correct?
- 5 A Yes.
- 6 Q And I think you've already described a load gets posted,
- 7 and you see it and you connect it with a carrier; is that
- 8 | correct?
- 9 A Correct.
- 10 | Q And it's the efforts of you or some other carrier-side
- 11 | salesperson, at least in the Chicago central office, that
- 12 ultimately determines which carrier pulls a C.H. Robinson
- 13 load; is that correct?
- 14 A Correct.
- $15 \mid Q$ It is not a part of your job to consider the safety
- 16 | practices of a carrier before you book a load with them; is
- 17 that correct?
- 18 A No.
- 19 Q It's correct that it is not part of your job?
- $20 \mid A$ It is not part of my job to determine the safety of a
- 21 carrier.
- 22 | Q The safety practices of carriers is not something that
- 23 | C.H. Robinson asks you particularly to be concerned with in
- 24 | your day-to-day job, correct?
- 25 A Umm, no.

- 1 Q I'm asking questions and saying "correct" at the end, and
- 2 you're saying "no." I understand, when you say that, you're
- 3 saying no, it is not part of your day-to-day responsibility
- 4 t.o --
- 5 A No, it's not part of my day-to-day job description to
- 6 verify the safety of a carrier.
- 7 Q And looking into the safety practices of AKJ in this
- 8 particular instance was not something you did before you
- 9 placed this load with them; is that correct?
- 10 A Correct.
- 11 Q One of the things that you're concerned with on the
- 12 | shipper -- excuse me, on carrier sales side, is the difference
- 13 between the price that the customer sales rep has agreed with
- 14 the shipper to be paid and the amount that you can get a
- 15 carrier to move a load for, correct?
- 16 A Yes.
- 17 | Q That's a very big part of the way you're compensated; is
- 18 | that correct?
- 19 A Yes, absolutely.
- 20 Q The difference between those two numbers, the number that
- 21 | C.H. Robinson is being paid to move the load and the amount
- 22 | that C.H. Robinson is going to have to pay a carrier to
- 23 actually move the load, is the basis for your commission; is
- 24 that correct?
- 25 A Correct.

- 1 Q And that's also true of the shipper -- or customer sales
- 2 | representatives as well? Their commission is based on that
- 3 difference also, correct?
- 4 A Yes.
- 5 Q You've indicated that there is a list that's available
- 6 through C.H. Robinson of carriers that you can place loads
- 7 | with; is that correct?
- 8 A Correct.
- 9 Q Is there another division or is there a department or
- 10 division of C.H. Robinson whose role you understand to be to
- 11 compile that list of carriers that you can work with?
- 12 A The carrier services department would, you know, be in
- 13 charge of compiling a database of the carriers.
- 14 Q As you understand it, the carrier services department
- 15 decides which carriers you, as a sales representative, can
- 16 place loads with, correct?
- 17 A Yeah.
- 18 Q And do you know who the head of that department is at
- 19 this point in time?
- 20 A Bruce Johnson.
- 21 Q Is it also your understanding of the carrier services
- 22 department that they are the folks who determine whether the
- 23 safety practices of the various carriers are acceptable?
- 24 A Yes.
- 25 | Q That's their responsibility, as you understand it?

- 1 A Yes.
- 2 | Q Would it also be your understanding that the folks in the
- 3 carrier services department are the only people at
- 4 C.H. Robinson who are charged with ensuring that the carriers
- 5 | you deal with have safety practices, good safety practices?
- 6 A Yes.
- 7 Q Nobody else is concerned with that?
- 8 A Correct.
- 9 Q And it's your understanding that once carrier services
- 10 | says it's okay and puts a carrier on the list, you're free to
- 11 use them?
- 12 A Yes.
- 13 THE COURT: Are there any designations on the list
- 14 about the type of load that a carrier is qualified to carry,
- 15 | for example, a refrigerated load or especially heavy load? Is
- 16 it broken down in some additional way?
- 17 THE WITNESS: No. Let's say, for example, there's a
- 18 | shipment that requires a carrier has, you know, over \$100,000
- 19 | in cargo insurance; if you tried to book a carrier on that
- 20 load that didn't have that much cargo insurance, the system
- 21 | wouldn't let you book it.
- 22 And, yes, there are, you know, ways that you can query
- 23 certain carriers, depending on certain characteristics of the
- 24 load. So, for example, you mentioned refrigerated. If you're
- 25 looking for a refrigerated carrier, you would query the

```
1
   computer to only look up refrigerated carriers, and then you
   would only be looking at those particular carriers. Or if you
 3
   wanted a flatbed load, you would query for flatbeds.
            THE COURT: Do any of those characteristics turn on
 4
 5
   the experience of the carrier, like this carrier can only take
   a load that it would take someone who had a long steel --
 6
 7
   steel that's long and requires a special type of bed?
            THE WITNESS: Yeah, you could enter different
8
   qualifications, like, let's say the customer needed a
10
   53-foot-long trailer, you could look up carriers that just had
11
   those particular trailers, or -- so there's different ways
12
   that you can look up those carriers in the computer system,
13
   depending on what the customer is asking you to look for.
14
            THE COURT: So it's based on what the customer is
15
   looking for as opposed to Robinson as an entity?
16
            THE WITNESS: Right. Yeah.
17
   BY MR. KIRTNER:
18
        Let me follow up just on those issues.
19
        So the computer system at C.H. Robinson that you deal
20
   with every day --
        Uh-huh.
21
   A
        -- has the ability to alert you and other salespeople to
22
   distinctions between the capabilities of carriers, correct?
23
24
        Yeah, like modes of transportation, you know, whether
25
   you're looking for a van or a flatbed, or, you know, if it's a
```

- 1 | container movement or if it's intermodal movement. It's modal
- 2 based, that's basically how you're looking up the different
- 3 carriers.
- 4 Q And it has the ability to -- I'm talking about the
- 5 | computer system now.
- 6 A Uh-huh.
- 7 Q It has the ability to flag a carrier who doesn't have
- 8 enough insurance for a particular load; is that correct?
- 9 A Correct.
- 10 \mid Q But none of the things that you see as a salesperson on a
- 11 day-to-day basis flag or delineate between carriers in terms
- 12 of their safety practices; is that fair to say?
- 13 A Yes, that's right.
- 14 Q Now, there is, isn't there, a rating system that
- 15 | C.H. Robinson uses internally to assign numbers and ratings to
- 16 carriers it deals with, correct?
- 17 A That's correct.
- 18 Q What is that called?
- 19 A It's called Logipoints.
- 20 Q And can you describe briefly for the jury what the
- 21 Logipoint system is and how that works?
- 22 A Mainly it's a -- it's an indicator of service. So if a
- 23 carrier -- if you sell a load for a carrier and they accept
- 24 the tender and they call back later and say they can't do it,
- 25 the system logs that as a bounce, meaning that the carrier

- 1 accepts loads and then gives them back for whatever reason.
- 2 | Sometimes they give them back for no reason at all, and
- 3 sometimes they have very good reasons why they give them back,
- 4 you know, their driver wasn't empty from a previous load, he
- 5 is running late for whatever reason, weather, you name it.
- 6 Also, if a driver -- if a customer has a pickup
- 7 appointment set and we book a carrier on the load, and they
- 8 | end up missing the appointment either at the pickup end or the
- 9 delivery end, they'll get -- they can be flagged for, you
- 10 know, missing that appointment, and that would indicate --
- 11 | that would correlate to their Logipoints rating system.
- 12 Q You mentioned the term "bounced."
- 13 A Uh-huh.
- 14 Q And you mentioned that in the context of a carrier giving
- 15 | back a load. Do sometimes you have to bounce carriers
- 16 yourself, in the sense that they're not giving it back, you're
- 17 taking the load from them?
- 18 A Yeah, you can take a load back from a carrier.
- 19 Q You have that ability, correct?
- 20 A Correct.
- 21 Q Because the load is C.H. Robinson's to haul, correct?
- 22 A Excuse me?
- 23 Q You have the ability to take that load back from the
- 24 carrier, because that load is actually C.H. Robinson's load to
- 25 | haul, correct?

- 1 A True, you can take a load back.
- 2 Q Now, let's get back to the Logipoints. Are you aware of
- 3 whether there's any safety component to the Logipoints score?
- 4 A Not to my knowledge.
- 5 Q So the Logipoints is just rating carriers who work with
- 6 C.H. Robinson in terms of their ability to provide good
- 7 | service to the customers, correct?
- 8 A Correct.
- 9 Q But safety practices are not a part of that calculation?
- 10 A No, sir.
- 11 | Q You're not familiar with safety ratings, are you, in the
- 12 day-to-day course of your work?
- 13 A No.
- 14 Q SafeStat scores, is that something you deal with?
- 15 A No.
- 16 Q Are you aware of whether C.H. Robinson keeps track of
- 17 | safety ratings of their carriers?
- 18 A They must. I mean, they must keep track because, you
- 19 know -- you know, carriers who don't have proper information
- 20 or authority or insurance, you know, they'll turn off the
- 21 account so you can't use them.
- $22 \mid Q$ But that safety rating is not something that you see,
- 23 correct?
- 24 A No.
- 25 Q Is that correct?

- 1 A Correct.
- 2 Q You've developed relationships with the carriers that you
- 3 | work with; is that correct?
- 4 A Yes.
- 5 Q Do you have a certain group of carriers that list you as
- 6 their sales representative at C.H. Robinson?
- 7 A Yes.
- 8 Q And was AKJ Enterprises among those carriers who listed
- 9 you -- or I guess a better way to put it would be, within
- 10 C.H. Robinson, listed you as the sales rep for
- 11 AKJ Enterprises?
- 12 A For my Chicago central branch, yes.
- 13 Q There are other branches that AKJ Enterprises shipped for
- 14 or transported freight for, for C.H. Robinson, correct?
- 15 A Correct.
- 16 Q But in the Chicago central office, you were the point
- 17 person for AKJ Enterprises; is that correct?
- 18 A Yes.
- 19 Q And you're encouraged to develop relationships and to get
- 20 | to know those carriers that you work with; is that correct?
- 21 A Yes.
- $22 \mid Q$ And you knew the names of the owners of AKJ Enterprises;
- 23 is that correct?
- 24 A Yes.
- 25 Q And who were they?

- 1 A Elson Bolar.
- 2 Q You knew Elson. Did you ever hear the name Dionnie
- 3 Bolar?
- 4 A I occasionally talked to Dionnie, but she wasn't the main
- 5 person I talked to. Elson Bolar was the main person that I
- 6 | would speak with.
- 7 Q Because of that relationship that you had with
- 8 AKJ Enterprises, you felt a certain sense of responsibility to
- 9 them, to keep their trucks moving and making money; is that
- 10 | correct?
- 11 A Yes.
- 12 Q And in addition to becoming familiar with the principals
- 13 or the owners of AKJ Enterprises, you also became familiar
- 14 | with some of the drivers; is that correct?
- 15 A Yes.
- 16 Q And you had dealings with many of those drivers on a
- 17 day-to-day basis; is that correct?
- 18 A Yes.
- 19 Q One of the drivers that you had dealt with even prior to
- 20 | this load was a Charles Kevin Morris; is that correct?
- 21 A Yes.
- 22 Q You knew of Mr. Morris; he had pulled loads for
- 23 C.H. Robinson, correct?
- 24 A Yes.
- 25 | Q Based upon your personal observations and your dealings

- 1 | with the drivers now specifically at AKJ Enterprises, would it
- 2 be fair to say that you had some misgivings about some of
- 3 those drivers?
- 4 A There were some drivers that were better than others.
- 5 | Nothing really -- not one of them really sticks out in my head
- 6 as being, you know, better or worse than any one of them. But
- 7 | with any carrier, there's a pretty wide swath of the quality
- 8 of drivers. Not every driver is the same.
- 9 Q We're talking specifically about AKJ Enterprises now.
- 10 A Uh-huh.
- 11 Q And I'm understanding your testimony to be that in fact
- 12 | there were some drivers with AKJ Enterprises that you had some
- 13 misgivings about, correct?
- 14 A Misgivings? There's no one that really sticks out in my
- 15 | head that I can remember. But, you know, there were, you
- 16 know, just a lot of different drivers, and I wouldn't really
- 17 say misgivings.
- 18 Q Let me ask you this question: If somebody were to ask
- 19 you right now could you vouch for all the drivers who pulled
- 20 | loads for C.H. Robinson, what would your response be?
- MR. DOHERTY: Objection, Your Honor. I think that's
- 22 a misleading question. What's he vouching for, with respect
- 23 to safety, with respect to honesty, with respect to height,
- 24 what?
- 25 THE COURT: I agree, it's too vague. Sustained.

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1
   BY MR. KIRTNER:
        Let's just ask it this way: Would you be able to vouch
 3
   for all of them in terms of their abilities as drivers?
        Vouch for every driver for C.H. Robinson?
 4
   Α
        No, AKJ Enterprises. I'm talking about AKJ Enterprises.
 6
        Yes.
   Α
 7
        Let me show you, Mr. Atkinson --
 8
            MR. KIRTNER: I'm trying to find an extra copy for
 9
   counsel, Your Honor. I apologize.
10
            THE COURT: I've seen it. I don't need a copy.
11
            MR. KIRTNER: Right. I was going to provide it to
12
   the witness, Your Honor. I have one for me and one for the
13
   witness.
14
            THE COURT: Are you familiar with the content of this
15
   document, gentlemen?
16
            MR. DOHERTY: Yes, Your Honor.
17
            THE COURT: They've seen it.
18
            MR. KIRTNER: Can I provide it to the witness, Your
19
   Honor?
20
            THE COURT: You may.
   BY MR. KIRTNER:
21
22
        Let me let you look at that document. Specifically, I
23
   would ask you to take a look at an e-mail from you to an Otto
24
   Simmering, Rob Pearson, Doug Lage, dated April 27, 2003. Do
25
   you see that e-mail?
```

- 1 A Yes.
- 2 Q And I don't intend to try to ask you about any of the
- 3 stuff other than the one particular phrase that I'm going to
- 4 ask you about, Mr. Atkinson.
- 5 A Okay.
- 6 Q You can see in that e-mail that you say, in reference to
- 7 AKJ Enterprises and Elson Bolar, that you can't vouch for all
- 8 of his drivers.
- 9 Now, my question to you is: What did you mean when you
- 10 | said in that e-mail that you could not vouch for all of AKJ's
- 11 drivers?
- 12 | A I don't know. I didn't read through this whole thing.
- 13 THE COURT: Take a minute and read it and let us know
- 14 when you're ready to answer.
- 15 THE WITNESS: Okay. In reference to the e-mail, you
- 16 know, some trucking companies lose drivers, they quit or, you
- 17 know, for whatever reason they're no longer with the company.
- 18 | So in regards to that paragraph, to me it looks like someone
- 19 was calling C.H. Robinson and impersonating someone from
- 20 | Elson's company and trying to get money for a T-Chek. And to
- 21 me, it looks like it didn't look right, for whatever reason.
- 22 BY MR. KIRTNER:
- 23 Q I'm not trying to put words in your mouth. I'll just see
- 24 | if we can move on with this.
- 25 A Uh-huh.

- Q So the "vouching for" there refers to the honesty of the drivers? Is that what you're telling us now?
- 3 A It sounds to me like an ex-driver that was no longer with
- 4 AKJ was calling in and trying to get money from us, advanced
- 5 money for whatever reason.
- 6 Q So you're not sure what you were specifically saying you
- 7 | couldn't -- what quality you couldn't vouch for? I guess that
- 8 | what I'm trying to ask you, is there a particular quality, if
- 9 you know, based on that e-mail, that you're saying you could
- 10 | not vouch for concerning AKJ drivers?
- 11 A I'm sorry. Can you repeat your question?
- 12 Q Probably not, but I will certainly try.
- The question is this: Is there a particular quality,
- 14 | character trait or quality about AKJ drivers that you're
- 15 | talking about in that e-mail being unable to vouch for?
- 16 A I don't know. I guess I'm just stating that I'm not --
- 17 | it sounds to me that I said that Elson was an honest man;
- 18 however, I can't vouch for all his drivers. I have a feeling
- 19 that the person scamming is an ex-AKJ driver, so . . . (pause)
- 20 Q You're not necessarily able to identify the quality that
- 21 you're referring to here; is that correct?
- 22 A Yeah. I mean I'm not -- right.
- MR. KIRTNER: We probably need to get to -- get that
- 24 to the bailiff, it's not going to be marked as an exhibit, so
- 25 | it doesn't get mixed up with something.

BY MR. KIRTNER:

1

- Q In addition to whatever personal recollections and personal dealings that you had with AKJ Enterprises and its drivers, there was a lot of information in C.H. Robinson's computer database about AKJ Enterprises, because they had pulled loads for several years for C.H. Robinson; is that
- 8 A Yes.

12

13

14

15

16

17

18

19

20

21

2.2.

23

correct?

- 9 Q Understanding you're not an IT person, but can you tell
 10 us in your own terms, and based on how you deal with it every
 11 day, what the Express System is at C.H. Robinson?
 - A It's the main computer system that we use to enter loads and -- how we get the loads entered, and then, on the other side of it, how we have the available trucks and how we're able to post equipment, and then put the two parts together.

 And, you know, it also runs accounting, payments to the carriers, payments from the customers to us, so it's sort of all-encompassing. It's our operating system.
 - Q In addition to being an exchange -- talking about the Express System now. In addition to being an exchange where you can find loads and kind of connect shippers and carriers, does the Express System -- or is the Express System also used to keep track of where loads are and their status?
- 24 A Yes.
- 25 Q And that's a service that's provided to the customer or

- 1 the shipper, correct?
- 2 A Correct.
- 3 Q C.H. Robinson is tracking that load for them, correct?
- 4 A Correct.
- 5 Q And so when drivers call in either with a problem or to
- 6 say where they are, they call in C.H. Robinson, and
- 7 | information is put into this Express System as to the status
- 8 of the driver and the load; is that correct?
- 9 A Yes.
- 10 Q And that's something that is done with regard to every
- 11 | single load that C.H. Robinson moves; is that correct?
- 12 A We try to do it for every load. You know, there are some
- 13 | loads where there's very little information, you know,
- 14 something that would pick up in the morning and deliver in the
- 15 afternoon, there might not be a whole detailed list of records
- 16 about that load.
- 17 Q And you and the other sales representatives understand,
- 18 when you put information into that system, that it needs to be
- 19 put in in such a way that somebody else can read it too,
- 20 correct?
- 21 A Correct.
- 22 Q I mean, you don't just put in the information for you to
- 23 look at; you put in the information for the other sales reps
- 24 and employees of C.H. Robinson to look at so they know what's
- 25 going on with the load, correct?

- 1 A Yes.
- 2 Q Within that system, that Express System, is there what's
- 3 | called a problem log?
- 4 A Yes.
- $5 \mid Q$ Can you tell us what the problem log is?
- 6 A A problem log could be a wide range of things. For
- 7 example, if I book AKJ Enterprises on a load and there's no
- 8 appointment set for the driver, we're not sure what time the
- 9 shipper is open or what time the receiver is open, we're not
- 10 | sure what their hours are, I'll open up a problem log to
- 11 | signify someone on the customer side that some attention needs
- 12 to be brought to this load, and you need to call your people
- 13 and let them know a truck is coming. Or it could be a log of
- 14 problems related to carriers. Say they break down during
- 15 transit, it signifies to the customer rep, again, that their
- 16 load isn't moving and we might need to change some
- 17 appointments. It could be any number of factors that you
- 18 | might enter a problem log. And, basically, it's just raising
- 19 awareness to issues about the load.
- $20 \mid Q$ The problem log also could include crashes, correct?
- 21 A It could.
- 22 Q It could include information about drivers being pulled
- 23 out of service if they're over hours, correct?
- 24 A Correct.
- 25 | Q The carrier's trucks being shut down by the Department of

```
Transportation, that information would be in there as well,
 1
   correct?
 3
        It could.
            MR. KIRTNER: Let me provide this. Your Honor, this
 4
 5
   is a five-page spreadsheet that I believe the defendants
   propose to mark as a joint exhibit.
 6
 7
            MR. DOHERTY: That's correct, Your Honor.
            THE MARSHAL: Do you want it marked or given to the
 8
 9
   witness?
10
            MR. KIRTNER: I would like to have it marked if I
11
   could, Your Honor. I also have separate copies to publish to
12
   the jurors once that has been marked.
13
            THE COURT: Call it Joint Exhibit Number 1.
         (Joint Exhibit Number 1 was marked for identification.)
14
15
            THE BAILIFF: Okay, Your Honor?
            THE COURT: Yes.
16
17
        Can you tell us what that is, Mr. Atkinson?
18
            THE WITNESS: It looks like a paper copy of the
19
   problem logs that get opened up in the Express System, with
20
   subsequent follow-up entries by various persons.
   BY MR. KIRTNER:
21
        Don't worry, I'm not going to ask you about every entry.
2.2.
23
   The Court will be reassured by that too.
24
        But I want to ask you about a couple of things
25
   specifically. First of all, there are a number of columns
```

Michael Atkinson - Direct

- 1 here. The information in Column F --
- 2 A Uh-huh.
- 3 Q -- generally, can you tell us what that information
- 4 consists of?
- 5 A It looks like that is the opening of the log and -- the
- 6 initial opening of the problem log.
- 7 Q The problems identified, it shows up initially in
- 8 | Column F; does that seem to be the case?
- 9 A Yeah, it looks that way.
- 10 Q What about Column K, what is that?
- 11 A That looks like some subsequent notes that are entered
- 12 after the original one is opened.
- 13 Q And all of this information, at least in Column F and
- 14 | Column K, is information that you enter into this system in
- 15 the day-to-day course; is that correct?
- 16 A Yes.
- 17 Q And, in fact, there are some columns here: "entered by,
- 18 | closed by, log entered by, log follow-up by." And there seem
- 19 to be some initials or acronyms in those specific columns.
- 20 | Are those the names of sales representatives or other
- 21 | C.H. Robinson employees who are dealing with those particular
- 22 problems?
- 23 A Yes. Each employee has a seven-letter code.
- 24 Q And is your seven-letter code ATKIMIK?
- 25 A Yes.

- 1 Q So anytime we see that in the problem log, that's
- 2 | information that you entered, correct?
- 3 A Me or someone sitting at my computer typing in
- 4 information.
- $5 \mid Q$ Well, let me ask you about other sorts of abbreviations.
- 6 There's a problem code column here, E. And let me just ask
- 7 you, EQBAD, is that equipment bad?
- 8 A Yes.
- 9 Q And "crash" I assume means there was a crash.
- 10 | "Breakdown" just means that the truck that was moving the load
- 11 broke down?
- 12 A Uh-huh, yes.
- 13 Q "D late," what does that mean?
- 14 A Driver late.
- 15 Q And what sorts of things would be in the "other"
- 16 | category?
- 17 A It could be just miscellaneous. Could be any number of
- 18 things. It could be weather. It could be -- I don't know.
- 19 Q Okay.
- 20 MR. KIRTNER: Before I forget, did we not provide
- 21 Your Honor with this?
- 22 THE COURT: I don't have it, unless it's in one of
- 23 the books.
- 24 MR. KIRTNER: May I provide that?
- 25 THE COURT: Sure.

- 1 BY MR. KIRTNER:
- 2 Q Well, let me just ask you about a few things.
- 3 A Uh-huh.
- 4 Q I promise, a few.
- 5 Well, first of all, you understand this to be a problem
- 6 log or problem log data associated with AKJ Enterprises?
- 7 A Yes.
- 8 Q Your understanding is that T code number there, T216991,
- 9 | that's a number assigned to AKJ Enterprises internally at
- 10 | C.H. Robinson; is that correct?
- 11 A Correct.
- 12 Q There are a couple of places here where there's a
- 13 reference to the term "tracking." For instance, looks like
- 14 line 54, it says, "Driver is tracking Roanoke and had a
- 15 | blowout -- or tire blowout." Does that mean in Roanoke or on
- 16 the route to Roanoke? Do you know? It's 54, column --
- 17 | A That would probably mean they're in Roanoke.
- 18 | Q And if it says somewhere "tracking to," does that mean
- 19 they're on their way to that place but haven't arrived?
- 20 A I think it would mean where they currently are.
- 21 Q Okay. So anytime you see tracking, that's where the load
- 22 | is?
- 23 A Yes.
- $24 \mid Q$ But other than some of these abbreviations that we've
- 25 | talked about, there's no particular reason that someone even

- 1 outside of C.H. Robinson shouldn't be able to look at these
- 2 entries and understand what's going on? I mean, they mean
- 3 | what they say, correct?
- 4 A Yes.
- 5 Q Let me direct your attention to line 61 and 67 there on
- 6 page 4. 61 through 67, I should say.
- 7 A Okay.
- 8 Q What is the problem that's been identified there with the
- 9 AKJ truck or driver?
- 10 A The driver was, looks like, over his log hours on his
- 11 logbook. And then the follow-up is trying to get the
- 12 appointment rescheduled for him.
- 13 Q That indicates that the driver has actually been shut
- 14 down by the Department of Transportation, correct? That's
- 15 over in Column K, line 66?
- 16 A Yes.
- 17 Q And your understanding would be that means that the
- 18 driver has been told not to drive anymore for a certain period
- 19 of time, correct?
- 20 A Correct.
- 21 | Q And whoever made that entry suggests "bounce" it,
- 22 | correct?
- 23 A Yes.
- 24 Q You're going to get another carrier to move that load or
- 25 another truck; is that correct?

- 1 A That's what it looks like, yes.
- 2 Q Now, you ask -- the entries over in Column F. Are you
- 3 asking for an opportunity to let this driver update his
- 4 progress before anything changes, correct?
- 5 A Yes.
- 6 Q And you say, "I have a feeling he will make Thursday
- 7 appointment." What does that mean?
- 8 A Just that it looks like I thought he would make the
- 9 appointment time.
- 10 \mid Q That did not reflect a belief on your behalf that the
- 11 driver was going to hit the road again, even though he
- 12 apparently had been shut down?
- 13 A Well, that would be up to the DOT.
- 14 Q But I'm asking you what your belief or understanding was
- 15 when you made that entry, that was the basis of making that
- 16 entry.
- 17 A Yeah, it looks like I thought he would make the
- 18 appointment.
- 19 Q You thought he would go ahead and get back on the road
- 20 even though he had been shut down, correct?
- 21 A I don't know about that, but -- and it doesn't say, you
- $22 \mid \text{know, about the DOT}$ and what they were making him do. I only
- 23 | know that the DOT said they were going to pull him over.
- 24 Q Let me ask you about one of the services that
- 25 C.H. Robinson provides for carriers.

- 1 A Uh-huh.
- 2 Q You provide a T-Chek service; is that correct?
- 3 A Uh-huh, yes.
- 4 Q And AKJ Enterprises was a T-Chek customer, correct?
- 5 A Correct.
- 6 Q Can you tell us just in summary form what T-Chek is and
- 7 | what it does for carriers.
- 8 A T-Chek is a C.H. Robinson subsidiary, and they're able to
- 9 extend the carrier's credit. When they have expenses out on
- 10 the road, a lot of times they'll call T-Chek and get an
- 11 advance to pay for fuel, for unloading or loading services.
- 12 They can use it basically for whatever purpose they want.
- 13 | They can usually get up to a 50-percent advance. And then
- 14 when they go ahead and bill us, when they've completed the
- 15 | load, then we'll, you know, pay them the rest of their money.
- A lot of small carriers use it to, you know, just pay for
- 17 things out on the road for their drivers, and that's really
- 18 about it.
- 19 Q It's a way for C.H. Robinson to advance money to the
- 20 | carriers for things that they need while they're transporting
- 21 loads for C.H. Robinson; is that correct?
- 22 A Correct.
- 23 | Q You're the person who specifically obtained the services
- 24 of AKJ Enterprises to pull the load that was involved in this
- 25 | accident, correct?

- 1 A Yes.
- 2 Q In fact, you understood when you booked the load that
- 3 Kevin Morris was going to be the driver; is that correct?
- 4 A Yes.
- 5 Q Before you booked that load with AKJ Enterprises, that
- 6 | specific load that ended in this accident, did you consider
- 7 any of this spreadsheet information, this problem log data, as
- 8 to whether you ought to book the load with them?
- 9 A No.
- 10 Q At any time prior to booking this particular load, did
- 11 anyone else at C.H. Robinson speak with you about how or if
- 12 any of this problem log information that we're looking at
- 13 reflected on AKJ's safety practices?
- 14 A No.
- 15 | Q You're not aware that anyone at C.H. Robinson considered
- 16 this problem data before that load was booked with
- 17 AKJ Enterprises; is that correct?
- 18 A No, it wasn't reviewed.
- 19 Q If they did, you don't know about it?
- 20 A Excuse me?
- 21 Q If anybody else did that, you don't know about it?
- 22 A Correct.
- 23 Q So now the load that's at issue here is going to be --
- 24 let me just ask you to confirm this. The load number is in
- 25 | Column C, correct?

1 Α Yes. And let's look down to column -- looks like beginning 3 Column 79 -- or line 79. Excuse me. Can you confirm for me that the load that's at issue in 4 this case is load number T -- or, excuse me, 21422065? 6 Yes. A 7 Now, after Mr. Cortis arranged for C.H. Robinson to move this load for Coleman Cable, then you confirmed with AKJ Enterprises for them to pull this load, correct? 10 Correct. A 11 And you issued -- or there was issued, wasn't there, a 12 load confirmation sheet? 13 Yes. A 14 Yes? Q 15 Α Yes. 16 Is there a notebook there that says "Exhibit Notebook" in 17 front of you somewhere? 18 Α No. 19 No. 20 MR. KIRTNER: This is the exhibit book, Your Honor, we provided to defense counsel and Your Honor. 21 2.2. MR. DOHERTY: Your Honor, if it will speed things along, we will stipulate that the load was assigned to AKJ. 23 24 MR. KIRTNER: I think we would like to get in this

load confirmation sheet that documents --

25

```
MR. KUHNEL: Number 6?
 1
 2
            MR. KIRTNER: Yes.
 3
   BY MR. KIRTNER:
        It's behind Tab 6, Mr. Atkinson, if you could look behind
 4
 5
   Tab 6. Does that appear to be the load confirmation sheet
   that was issued with regard to this particular load?
      Yes.
 8
            MR. KIRTNER: I would like to have that admitted into
 9
   evidence, Your Honor, and here's a clean copy.
10
            MR. DOHERTY: No objection.
11
            THE COURT: We'll receive that document as
12
   Plaintiff's Exhibit 5.
         (Plaintiff's Exhibit Number 5 marked and received.)
13
14
   BY MR. KIRTNER:
15
        And these sorts of load confirmation sheets are issued
16
   whenever C.H. Robinson agrees with the carrier to pull a
17
   particular load; is that correct?
18
   Α
        Correct.
19
        This particular load needed to be at its delivery point
20
   at a certain date and time; is that correct?
21
   Α
        Yes.
22
        It was designated, was it not, as a "hot load"?
23
        I can't remember if it was or not.
24
            MR. KIRTNER: Can we get -- I'm not sure which
25
   exhibit it was. It was another spreadsheet that was marked,
```

```
1
   Your Honor.
 2
            MR. HANCOCK:
            MR. KIRTNER: 4?
 3
            MR. HANCOCK: I believe.
 4
 5
            MR. KIRTNER: Exhibit 4. There's one right there.
 6
   Could I proffer that?
 7
            THE COURT: Here's Exhibit 4.
 8
   BY MR. KIRTNER:
        I'm looking at a document that's been marked as
10
   Exhibit 4, Mr. Atkinson. I'm going to let you look at line 3,
   Column E.
11
12
        Uh-huh.
   Α
13
        It says "hot." That's referring to this load, correct?
   Q
        Yes, that's the right load number.
14
   Α
15
        And "hot" indicates some time sensitivity, correct?
16
   Α
        Yes.
17
        Does it also indicate to your understanding that a team
18
   driver situation is going to be needed?
19
        In regards to this particular load, I don't think there
20
   was really anything hot about the transit time. It picked up
   on a Friday, and it was supposed to deliver on a Monday. So,
21
   you know, that to me doesn't indicate that it would be a hot
2.2.
23
   shipment.
24
        Well, but this information that we're looking at in
25
   Exhibit 4, this is the information that was in the Express
```

Michael Atkinson - Direct

System, and the driver log date, correct? 1 Uh-huh. 3 Somebody put in there "hot"? That could mean that, you know, there was a time 4 5 constraint at the shipper, to make it to the shipper by a certain time, or, you know, that it was conveying information 6 to the driver that there was some sensitive nature about that. 8 In your understanding, it indicates there's a time sensitivity somewhere along the way, correct? 10 Yeah, and relaying that information to the driver, making 11 sure he was aware of it. 12 And if it's designated "hot" in here, in this driver log 13 data, that information would be communicated to the carrier and to the driver so they know it's hot, correct? 14 15 Α Sure. Right. 16 Was it your understanding that the drivers for AKJ who 17 were hauling this load were actually running late at some 18 point during this transit? 19 Α They were. They were running late for the pickup time. 20 MR. KIRTNER: Give me just one moment, Your Honor. THE COURT: Sure. 21 2.2. (Discussion off the record between plaintiff's counsel.) 23 MR. KIRTNER: Your Honor, can I have about two 24 minutes to consult with co-counsel? 25 THE COURT: Are you asking just to consult here in

```
1
   open court?
 2
            MR. KIRTNER: Sure.
             THE COURT: Go ahead.
 3
         (Discussion off the record between plaintiff's counsel.)
 4
 5
            MR. KIRTNER: A few more questions, Mr. Atkinson.
        Thank you, Your Honor.
 6
 7
             THE COURT: Sure.
 8
   BY MR. KIRTNER:
        Let me have you look at the load confirmation sheet again
10
   that's been marked as an exhibit. Do you have that still in
11
   front of you, Mr. Atkinson?
12
        Yes.
   Α
13
        That load confirmation sheet shows the estimated weight
   of the cable reels that are going to be hauled, doesn't it?
14
15
   Α
        Yes.
16
        And what does it indicate that weight was to be?
17
   Α
        40,000.
18
        Do you know what the weight of a tractor-trailer is?
19
        I believe about 35,000 pounds, give or take, depending on
20
   the age of the equipment.
        Do you know from any of the documents that you have in
21
22
   front of you, or that you are able to recall, what the
23
   delivery time was for these cables to be in East Longmeadow,
24
   Massachusetts?
25
        The time looks like between 0900 and 1400, which would be
```

Michael Atkinson - Direct

- 1 2:00 p.m. So between 9:00 and 2:00 p.m.; there was a window.
- 2 Q A window between 9:00 a.m. and 2:00 p.m.?
- 3 A Right.
- 4 Q And that would have been on September 13, 2004?
- 5 A Correct.
- 6 Q Do you know, Mr. Atkinson, how long per government
- 7 | regulation a driver is allowed to drive without stopping?
- 8 A I'm not exactly sure of the law, but I think currently a
- 9 driver can drive ten hours.
- 10 Q And do you know how far this truck was that was involved
- 11 | in this accident from East Longmeadow, Massachusetts, in terms
- 12 of driving time when this accident occurred?
- 13 A I don't know exactly.
- 14 Q Mr. Atkinson, do you know where this truck actually
- 15 embarked from on the date this accident occurred?
- 16 A I think it was somewhere in Georgia.
- 17 Q Is it where they started from on the date the accident
- 18 occurred, is that your understanding?
- 19 A I'm not sure on the date of the accident.
- 20 Q Let me ask you this: Is there some indication in the
- 21 | problem log data that the driver who was pulling this load was
- 22 lost at some point? Look on line 79 and 80.
- 23 A Yes. There's a note about a driver being lost.
- 24 Q So your understanding is that they had been lost and they
- 25 were running behind at the time, correct?

Michael Atkinson - Cross

1 On the day they picked up, yes. 2 MR. KIRTNER: Your Honor, I think those are all the 3 questions I have at this time. Thank you, Mr. Atkinson. 4 5 THE WITNESS: Okay. 6 CROSS-EXAMINATION 7 BY MR. DOHERTY: 8 Good afternoon, Mr. Atkinson. Good afternoon. Α 10 I will try to be brief. 11 A Okay. 12 I think there are only a finite number of questions left 13 in the English language I could ask you now. 14 Let's touch on a couple of things real quick. First of 15 all, do you remember Mr. Kirtner asked you questions about 16 T-Chek? 17 Α Yes. 18 And you testified that's a subsidiary of C.H. Robinson? 19 Α Yes. 20 That T-Chek has its own customers? 21 Α Yes. 22 Isn't it true that T-Chek has customers who don't haul 23 loads for C.H. Robinson? 24 Yes. Α 25 So there are trucking companies that get T-Cheks that are

Michael Atkinson - Cross

- 1 | not contract carriers for Robinson?
- 2 A Correct.
- 3 Q Do you know whether or not AKJ Enterprises hauled loads
- 4 | for people besides C.H. Robinson?
- 5 A They must have.
- 6 Q Why do you say that?
- 7 A Well, I know that they hauled freight for other brokers
- 8 and customers.
- 9 Q Let me ask you this way: Do you know how many loads they
- 10 | hauled for C.H. Robinson total?
- 11 A I think the figure was 850.
- 12 | Q Could it be 844?
- 13 A 844.
- 14 | Q And do you know how many loads are on the problem log?
- 15 A 20-something.
- 16 Q If I told you 23, would you argue with me?
- 17 A No.
- 18 Q Okay. So that's about 2.6 percent of the total loads?
- 19 A Yes.
- 20 Q Okay. Moving back over to that e-mail, you know, where
- 21 | you talked about vouching --
- 22 A Yeah.
- 23 Q -- is it possible what you were saying there was that you
- 24 know Elson Bolar but you don't know all of his drivers and,
- 25 therefore, can't vouch for whether or not the person calling

in about the T-Chek was still a driver? 1 Correct. 3 MR. KIRTNER: Your Honor, I object to the leading. We treated this person as an adverse witness. I don't believe 4 5 he is entitled at this point to treat him --6 THE COURT: I don't know that I ruled upon it one way 7 or the other, but he's testified as to his recollection concerning the e-mail. 9 MR. DOHERTY: Okay. Well, then I will move on and 10 put that to rest. BY MR. DOHERTY: 11 12 Let me ask you this: If you knew that a driver for AKJ 13 did not have a valid driver's license, would you book the 14 load? 15 Α No. 16 Did you know when you booked this load whether or not 17 Kevin Morris had a valid driver's license? 18 Α No. 19 Q Why not? That's not anything that Robinson is privy to. That's 20 between the driver and his employer, the trucking company. 21 So you rely on the carrier to make sure that their 2.2. drivers are properly licensed? 23 24 Correct. Α

Okay. Let me shift gears a little bit. Do you remember

25

- 1 Judge Conrad asked you a few questions about criteria that you
- 2 might use to select the carriers, like the type of equipment
- 3 or whether there was information that you could use about the
- 4 capacity of certain carriers to haul certain types of loads?
- 5 A Uh-huh.
- 6 Q Do you remember that?
- 7 A Yes.
- 8 Q Let me ask you a question. Are there other factors you
- 9 might use, like geography or proximity of a truck to a
- 10 particular location, when assigning loads?
- 11 | A Yeah. We usually look for the trucks that are closest to
- 12 the shipper because that saves money. We're not going to hire
- 13 a carrier that's 500 miles away from a shipper, because
- 14 generally we wouldn't be able to afford that. That would chew
- 15 up all the money that's in the load.
- 16 Q So there are factors besides money that go into who gets
- 17 a load?
- 18 A Right.
- 19 Q And I believe you were asked some questions about whether
- 20 | you verify the qualifications of the carriers yourself, their
- 21 | federal operating authority, insurance, safety rating, all
- 22 that?
- 23 A That's all through Minnesota, the corporate office.
- 24 Q Okay.
- 25 A Carrier services.

- 1 Q And is it someone in carrier services who is responsible
- 2 | for signing up new contract carriers and putting them in the
- 3 system?
- 4 A Correct.
- $5 \mid Q$ And that's just not part of your job?
- 6 A No.
- 7 Q Well, let me turn back to the question of money. How are
- 8 you compensated? Not to put you on the spot or anything.
- 9 A I make a commission based on each load that I move.
- 10 Q Okay. And what would your commission have been for this
- 11 load?
- 12 A I don't remember the exact figure, but I want to say -- I
- 13 think it was \$20.
- 14 Q Is that a pretty typical commission?
- 15 A Yes.
- 16 Q So you made \$20 on this load?
- 17 A Correct.
- 18 | Q We're not talking about a massive financial incentive to
- 19 | shift the load to an unsafe carrier versus some other carrier?
- 20 A Correct.
- 21 Q It wouldn't be worth your while?
- 22 A No.
- 23 Q When you assigned this load to AKJ, was it because you
- 24 were trying to maximize your commission?
- 25 A No.

- 1 Q Let's turn, if we could, to the problem log, which I
- 2 think is Joint Exhibit 1. I'll try really hard to be brief.
- 3 You were asked about this earlier.
- 4 What is a "problem," in the parlance of the Express
- 5 | System, in the problem log?
- 6 A It's just a way to log information into the Express
- 7 | System and bring attention to that information so all parties
- 8 | involved with the load are aware of what's going on with the
- 9 shipment.
- 10 | Q And so the word "problem" doesn't necessarily mean dire
- 11 | emergent safety issue?
- 12 A No.
- 13 Q It could just somebody is running late?
- 14 A Correct.
- 15 Q Or any of a host of things?
- 16 A Correct.
- 17 Q Looking at the log as you sit here today -- let me ask
- 18 you this first: You've booked loads for other carriers; is
- 19 | that right?
- 20 A Yes.
- 21 Q You were the account rep for AKJ, I believe there was
- 22 | some testimony?
- 23 A Yes.
- 24 Q But you also book loads on other carriers?
- 25 A Correct.

1 As you sit here today looking at this, does this problem log look pretty typical for a carrier the size of AKJ? 3 Yes. Α Does a log like this tell you a lot about the safety of 4 the carrier? No. 6 A 7 Why not? 8 We don't have that safety information at our disposal. 9 Let me ask it this way: If it has been suggested that 10 you should have used information like this to make judgments 11 about the overall safety of these carriers, is that practical? 12 No. A 13 MR. KIRTNER: Judge, I object, because he has said very clearly he doesn't make those judgments, and now we're 14 15 going back and asking him, "Well, if you did make those 16 judgments, what would it say about the carrier?" And I don't 17 think he's qualified to answer that question. His answer has 18 been he doesn't make those judgments. 19 THE COURT: I think he answered that's not the 20 purpose of that problem log. 21 Safety considerations are not part and parcel of the key 2.2. to the problem log; is that correct? 2.3 THE WITNESS: I'm sorry? 24 THE COURT: You're not concerned with the safety

issues in compiling the problem log, if I understand your

25

1 testimony correctly? 2 THE WITNESS: Correct. 3 BY MR. DOHERTY: Okay. Let's look at a couple of specific entries. 4 5 you would turn to line 12 on the first page. Let's see, the first question I have is, if you look at Column F, it says, 6 7 "Trailer was rejected twice; holes in the roof; driver tried to repair; shipper says still a safety issue; rejected; carrier" -- does that mean will call back in a.m.? -- "7:00. 10 They might have gotten another trailer in the area in a few hours." 11 12 Did I read that correctly? 13 Correct. Α 14 When you read this -- because I see that you had some 15 input into this log, if you look at Column I on the same line? 16 Α Yes. 17 ATKIMIK, is that your seven-letter --18 Α Correct. 19 How would you interpret this entry, the one that says 20 "safety issue," holes in the roof of the trailer? At that particular shipper, they load paper and so 21 they -- they'll come through a trailer with a magnifying 22 23 glass, looking for holes. And they didn't like the equipment. 24 And it looks like the carrier was going to call back in the 25 morning, and maybe they have another trailer or another driver

- 1 | in the area that can pick up the load.
- $2 \mid Q$ Okay. But your understanding of this is that it was
- 3 really safety as it related to the cargo --
- 4 A No.
- $5 \mid Q \quad --$ as opposed to safety of the truck?
- 6 A Correct, safety of the truck.
- 7 Q You're saying their concern is that the truck was unsafe
- 8 to go out on the road, or the holes of the trailer may damage
- 9 the paper?
- 10 A The holes would damage the paper.
- 11 Q Moving on to line Number 30; I think that's on page 2.
- 12 You recall Mr. Kirtner asked you a number of questions about
- 13 entries on this log that involved police or Department of
- 14 Transportation pulling over trucks and stopping them for
- 15 | various things, they're over their hours, shutting them down
- 16 for a while, things like that?
- 17 There were a number of entries like that on here; this is
- 18 one. Can you tell me why when a carrier calls in with
- 19 information like this it doesn't prompt you to be concerned
- 20 about their safety?
- 21 A A DOT inspection is something that happens frequently.
- 22 | And, I mean, all the drivers have to pass through certain
- 23 checks on a daily basis to make sure that they're being
- 24 inspected. And occasionally, you know, a driver will get
- 25 | pulled over and, you know, the DOT will inspect the truck or

- 1 inspect their logbooks, and it's something that happens on a
- 2 daily basis.
- 3 Q So you-all have to rely on the Department of
- 4 Transportation and the state police to regulate these
- 5 | carriers?
- 6 A Correct.
- 7 Q Because they're the ones that are out there with the
- 8 | scales and the inspectors?
- 9 A Correct.
- 10 Q Let me ask you -- let me just jump ahead. Taking a look
- 11 at this problem log in its entirety as you sit here today, if
- 12 you were going to book that load today, do you see anything on
- 13 here that would suggest to you that AKJ couldn't handle it?
- 14 A No.
- 15 \mid Q Let me ask you just one small other series of questions.
- 16 Does C.H. Robinson have the legal authority to keep a carrier
- 17 off the road?
- 18 A No.
- 19 Q Okay. Federal operating authority, you can't revoke
- 20 | somebody's operating authority?
- 21 A No.
- 22 Q Who can do that?
- 23 A The government.
- 24 Q Okay. Can Robinson reject a carrier's operating
- 25 | authority and shut them down?

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1
   Α
        No.
 2
        So only the FMTSA can do that? I believe that's what you
 3
   were saying.
        Yes.
 4
   Α
        Did you, when you booked this load, have any reason to
   believe that it was going to end up being involved in a fatal
 6
   crash?
        No.
 8
   Α
 9
            MR. DOHERTY: That's all I have. Thank you.
10
             THE COURT: Let me ask him one or two questions,
11
   Mr. Kirtner, just out of general interest.
12
        You answered, in responding to one of Mr. Kirtner's
13
   questions, that sometimes you get to know the drivers
14
   themselves.
15
            THE WITNESS: Yes.
16
             THE COURT: How do you get to know the drivers?
17
             THE WITNESS: They call us for dispatch information,
18
   and, you know, we encourage carriers to call us for the
19
   dispatch info. Some carriers --
20
             THE COURT:
                        Would -- the drivers as opposed to the
21
   carriers, or the men and women actually out on the road?
2.2.
             THE WITNESS: The drivers themselves. So I'll take
   calls from drivers frequently, and so that's how you get to
23
24
   know them.
25
             THE COURT: Now, in booking a carrier for a
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2.2.

particular delivery, are you ever able to choose the driver that you're going to be able to get assigned to a particular load?

THE WITNESS: It depends how many drivers they have available. I mean, there's some times where the carrier only has one driver available in the area to get it, so you don't really pick and choose. The carrier will tell you, "I have a driver available, you know, get him a load or get her a load." And then I'll search for a load and try and sell something that matches the parameters that they're after in terms of money and geography and, you know, the time constraints.

THE COURT: What about the circumstances where there are other drivers available? Does Robinson, you acting on behalf of Robinson, have some ability to say, "I would prefer that this driver took the load"?

THE WITNESS: I mean, I could request that, but the carrier could say, "No, that driver is not available" or turn me down for some reason, if I know that there's, you know, two available drivers.

THE COURT: Well, let's look on the opposite side — well, let me ask this question about the drivers: You said that in Minnesota, I believe it is, they make some evaluation as to the safety of particular carriers, and it's by that means that they find themselves in the computer, someone that Robinson uses, someone that Robinson procures loads for. Is

Michael Atkinson - Cross

```
1
   there any similar compilation of information or any similar
   effort made to evaluate drivers?
            THE WITNESS: No.
 3
            THE COURT: But you say you know some of the drivers?
 4
 5
            THE WITNESS: (Nods head up and down.)
            THE COURT: Are there circumstances in which you
 6
 7
   might choose another carrier based on the driver that's
 8
   available, say, on behalf of AKJ or some other company that
   you represent, based on the identity of the driver that's
10
   available?
11
            THE WITNESS: You could make that distinction,
12
   knowing that, you know, the driver might not be able to handle
13
   some of the appointments on the load.
14
            THE COURT: Is that something you would do, or is
15
   that handled by someone else?
16
            THE WITNESS: Picking and choosing between the two
17
   different carriers?
18
            THE COURT: Based on the driver available.
19
            THE WITNESS: I would decide if I'm going to use that
20
   particular carrier or driver or another one.
21
            THE COURT: Based on the qualities and
   characteristics of the driver?
2.2.
2.3
            THE WITNESS: Yeah. I mean, it's more what the
24
   dispatcher is telling me that the drivers can handle, you
25
   know.
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Michael Atkinson - Redirect

```
1
            THE COURT: And not your own information or
   perception of the driver's abilities?
 3
            THE WITNESS: If I know the driver really well, you
   know, then I would -- then I can make that differentiation.
 4
 5
            THE COURT: Fair enough.
        Mr. Kirtner.
 6
 7
            MR. KIRTNER: Yes, Your Honor.
 8
                         REDIRECT EXAMINATION
   BY MR. KIRTNER:
10
        C.H. Robinson has a do-not-use list for carriers,
11
   correct?
12
        Correct.
   Α
13
        AKJ was not on that list?
14
   Α
        No.
15
        Was there a do-not-use list for drivers?
16
   Α
        No.
17
        You were asked by Mr. Doherty whether you could take a
18
   carrier off the road, and you said "no." And I think you said
19
   that the government could do that?
20
   Α
        Correct.
21
        But once C.H. Robinson acquired from Coleman Cable the
   right to move this load, you had the right to decide who was
22
23
   going to haul this load, correct?
24
        Correct.
   A
25
        And if you had decided that wasn't going to be
```

- 1 AKJ Enterprises, they would not have been on Interstate 81
- 2 | with this load of cable reels on September 12, 2004, around
- 3 8:30, correct?
- 4 A Correct.
- 5 Q Mr. Doherty asked you whether you compromised safety for
- 6 the sake of a commission when you booked this load. Do you
- 7 remember him asking you that?
- 8 A Yes.
- 9 Q You said "no," correct?
- 10 A Uh-huh, yes.
- 11 Q The reality is that you didn't think about safety at all
- 12 when you booked this load, correct? It was not a
- 13 | consideration?
- 14 A Correct.
- 15 Q Because it's not your job?
- 16 A Right.
- 17 Q Similarly, it's not your job to worry, in your view,
- 18 about whether AKJ's drivers have driver's licenses, correct?
- 19 A Correct.
- 20 | Q It's not C.H. Robinson's problems to worry about that; is
- 21 | that correct?
- 22 A That's between the driver and their employer, the
- 23 trucking company.
- 24 Q Which is to say, in your view, it's not C.H. Robinson's
- 25 problem whether the drivers who are pulling loads for

```
1
   C.H. Robinson, through their representative employers, have a
   license, correct?
 3
        Correct.
            MR. KIRTNER: Those are all the questions I have,
 4
 5
   Your Honor.
 6
            MR. DOHERTY: Just one follow-up question.
 7
                         RECROSS-EXAMINATION
   BY MR. DOHERTY:
 8
        Mr. Atkinson, if you had not given that load to AKJ on
10
   September 10th, 2004, would you have been able to prevent AKJ
   from going and getting a load from somebody else?
12
        No.
   Α
13
        Wasn't it your prior testimony that they undoubtedly get
   loads from other people?
14
15
   A
        Correct.
16
        So if Robinson refuses to load them, that doesn't mean
17
   they wouldn't have other sources of loads and wouldn't be out
18
   hauling on that day?
19
   A
        Correct.
20
            MR. DOHERTY: Thank you.
             THE COURT: Any other questions of Mr. Atkinson?
21
2.2.
            MR. KIRTNER: No, Your Honor.
2.3
             THE COURT: You may stand down.
24
        May the witness be excused?
25
            MR. DOHERTY: Yes, Your Honor.
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Michael Atkinson - Recross

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1
             THE COURT: You may leave or remain in the courtroom,
 2
   whichever you prefer.
 3
         (Further proceedings were had but not transcribed at this
 4
   time.)
 5
         (Court recessed at 4:27 p.m.)
 6
 7
                              CERTIFICATE
 8
   I, Judy K. Webb, certify that the foregoing is a
 9
   correct transcript from the record of proceedings in
   the above-entitled matter.
10
11
   /s/ Judy K. Webb
                                Date: 5/30/08
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